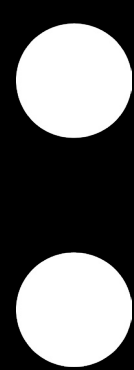


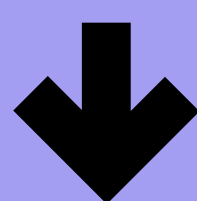
STINT



MARUGAME
UDON & TEMPURA

Host

Here's a little guide on how to ace
your upcoming Stint at Marugame



Welcome to Marugame!



As a Host, you will be the first face that customers see!

As well as perfect uniform standards, you'll need to have a smile on your face, and be warm and friendly in every guest interaction that you have.

Your main goal is to ensure customers feel welcome and understand what Marugame has to offer.

[Watch training video](#)



Conversation starters



“Welcome to Marugame!
Have you eaten with us before?”



“Hi, how’s your day going? Is this
you first time at Marugame?”



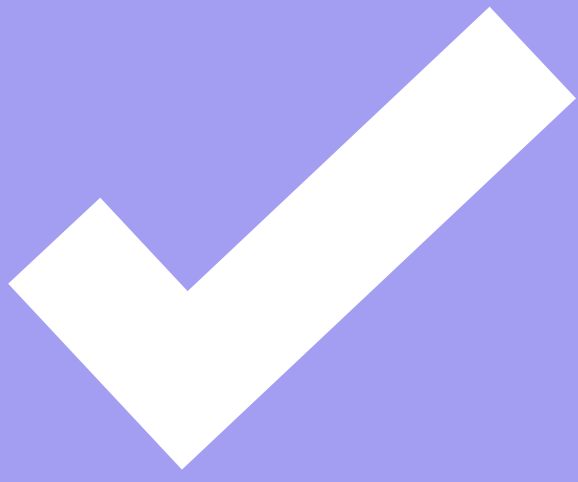
“Hello, how are you? Have you tried our
new dish the Tantan! It’s delicious and
comes with chicken or mushroom.”



“Have you tried our Udonuts? They’re
a great sweet treat and we have two
dipping sauces (Matcha & Chocolate)!”



“Hi, I can see you looking at the menu, are
you having trouble choosing? If you’re
looking for a recommendation favourite
is XXX, or XXX is super popular.”



Quick top tips

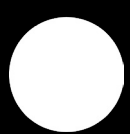
Make sure that you provide a genuine and warm welcome.

Highlight new dishes to returning (and new customers).

Remind customers that Marugame udon is made freshly on site.

So that's it! Remember this role is entirely customer facing, so bring your energy, enthusiasm, and a big smile.

Enjoy your Stint!



Got questions?

Our team are always happy to help!



Help Centre

We have a range of helpful articles available in our online [Help Centre](#).



Live Chat

Why not test our brand new Live Chat? Simply open the app and go to:

Account > Help > Live Chat

STINT