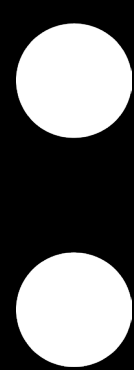


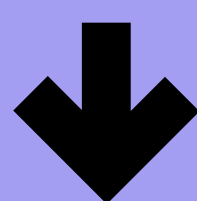
# STINT



**MARUGAME**  
**UDON & TEMPURA**

## Cashier Stint

Here's a little guide on how to ace  
your upcoming Stint at Marugame



# Welcome to Marugame!



The **Cashier Stint** is very important as you have the final interaction with the customer before they eat their udon.

You'll be responsible for entering customer orders into the cashier station, keeping the area tidy, and making sure the queue keeps moving!

## Key things to remember:

- ★ Always check ahead! Look at what customers in the queue have on their tray as they approach the till so you can input the details efficiently.
- ★ Be friendly and efficient, and make sure to keep the queue moving.
- ★ Familiarise yourself with Marugame's menu ahead of your Stint - it will make it easier to serve customers!

You can find their menu [here](#).

# This Stint involves the following tasks:



Keep the queue moving by processing orders as quickly as you can.

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Keep the cashier station clean and tidy.

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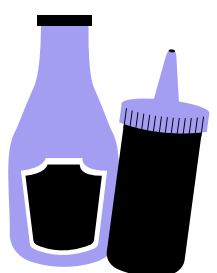
Ask customers if they have joined **My Marugame Club**. If they haven't, encourage them to join!

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Restock the drinks fridge when needed.

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Let customers know where they can find the condiment station.

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Check for ID when customers purchasing alcohol look under 25.

# Serving customers:

1. **Smile and welcome the customer!**
2. Say the name of the items they have as you enter them into the till.
3. Ask if they would like any drinks.
4. Serve drinks (or a glass if they have got a bottle or can from the fridge).
5. Repeat the order and give the total.
6. Ask if they are part of the My Marugame Club. Scan their Clubcard.
7. Take the card payment and close the bill when payment taken.
8. Issue a till receipt if requested.
9. Show the condiment station for cutlery, sauces and toppings.
10. **Say “Thank you, enjoy!”**





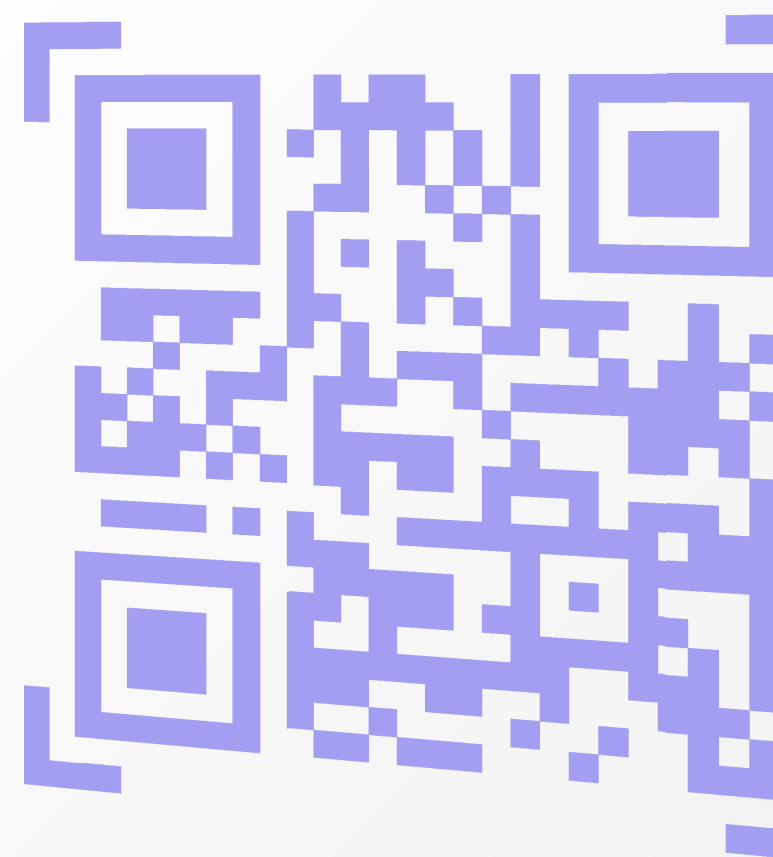
# Arriving at your Stint:

If you've done Stints at other businesses - it's the same as usual.

Let a member of staff know you've arrived and scan the QR code.

You'll be shown how to do the tasks in your Stint.

Get stuck in!





# Remember to be **Stint SHARP** to get a 5 star rating:



## **S Start on time**

We recommend arriving at least 5 mins early to make a great impression! Check in with the QR code.



## **H High Speed**

Do your tasks as efficiently as possible! And don't go on your phone.



## **A Attitude**

Be proactive, smiley and happy to do any task. Ask if you need help.



## **R Reliability**

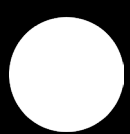
Don't cancel a Stint with less than 24hrs notice, and don't leave your Stint early if it's not an emergency.



## **P Prepare for your Stint!**

Make sure your uniform is nice and clean, and plan your journey. All the info you need is on the app!

**Check out our Stint SHARP video too**



# Got questions?

Our team are always happy to help!



## Help Centre

We have a range of helpful articles available in our online [Help Centre](#).



## Live Chat

Why not test our brand new Live Chat? Simply open the app and go to:

**Account > Help > Live Chat**

# STINT